

Indicator No.	Sub-Index	Indicator Name	FY 2023
1	a	Patient Satisfaction (Outpatients) – Satisfied	50.2 %
1	b	Patient Satisfaction (Outpatients) – Satisfied or Somewhat Satisfied	83.8 %
2	a	Patient Satisfaction (Inpatients) – Satisfied	66.5 %
2	b	Patient Satisfaction (Inpatients) – Satisfied or Somewhat Satisfied	90.0 %
3	a	Rate of Falls among Inpatients	0.24 %
3	b	Rate of Injuries from Falls among Inpatients (Injury Level 2 and above)	0.06 %
3	c	Rate of Injuries from Falls among Inpatients (Injury Level 4 and above)	0.00 %
3	d	Rate of Falls among Inpatients Aged 65 and over	0.32 %
4		Pressure Ulcer Incidence Rate	0.12 %
5	a	Incidence Rate of New Pressure Ulcers	1.13 %
5	b	Incidence Rate of New Medical Device-Related Pressure Injuries (MDRPI)	0.42 %
5	c	Rate of Community-Acquired Pressure Ulcers	1.56 %
6		Referral-In Rate	88.4 %
7		Referral-Out Rate	4.05 %
8		Incidence Rate of Symptomatic Urinary Tract Infections	0.22 %
9		Emergency Call Response Rate for Ambulances and Hotlines	85.5 %
10		Prophylactic Antibiotic Administration Rate within 1 Hour after the Start of Designated Surgeries	74.2 %
11		Prophylactic Antibiotic Discontinuation Rate within 24 Hours after Designated Surgeries (48 Hours for Cardiac Surgery)	74.4 %
12		Appropriate Selection Rate of Prophylactic Antibiotic for Designated Surgeries	51.7 %
13	a	Glycemic Control in Diabetic Patients (HbA1c <7.0%)	51.7 %
13	b	Glycemic Control in Diabetic Patients Aged 65 and Over (HbA1c <8.0%)	85.9 %
14		Rate of Unplanned Readmissions within 4 Weeks of Discharge	4.30 %
15		Rate of Unplanned Readmissions within 7 Days of Discharge	1.36 %
16		Rate of Antiplatelet and Anticoagulant Therapy in Stroke Patients (Including TIA) by Day 2 of Admission	72.1 %
17		Rate of Antiplatelet Prescription for Patients Hospitalized with Stroke (Including TIA)	92.1 %
18		Rate of Statin Prescription for Stroke Patients	36.9 %
19		Rate of Anticoagulant Therapy in Stroke Patients with Atrial Fibrillation (Including TIA)	96.4 %
20		Rate of Early Rehabilitation Implementation in Patients Hospitalized for Stroke	90.6 %
21		Composite Measures for Surgery	65.4 %
22		Composite Measures for Stroke	72.9 %
23	a	Incident and Accident Reports per 100 Beds in 1 Month	32.8 件
23	b	Proportion of Reports Submitted by Physicians	4.71 %
24		Influenza Vaccination Rate Among Staff	88.7 %
25		Rate of Nutritional Management for Patients with Diabetes and Chronic Kidney Disease	76.6 %
26	a	Rate of Blood Cultures Performed During Carbapenem, Fluoroquinolone, and Anti-MRSA Agents Use	45.9 %
26	b	Rate of Cultures Performed Prior to Carbapenem, Fluoroquinolone, and Anti-MRSA Agents	89.5 %
26	c	Rate of Two or More Blood Culture Sets on the Same Day	86.1 %
26	d	Rate of Two or More Blood Culture Sets on the Same Day (Under 28 Days Old)	0.00 %
26	e	Rate of Two or More Blood Culture Sets on the Same Day (28 Days to Under 2 Years Old)	7.58 %
26	f	Rate of Two or More Blood Culture Sets on the Same Day (2 to Under 6 Years Old)	7.08 %
26	g	Rate of Two or More Blood Culture Sets on the Same Day (6 Years and Older)	95.6 %
27	a	Rate of Community Collaboration for Stroke Patients	44.2 %
27	b	Rate of Community Collaboration for Femoral Neck Fracture Patients	53.7 %
28		Rate of Physical Restraint in Patients Aged 18 and Older	13.8 %
29	a	Rate of Early Surgery for Femoral Neck Fractures	55.4 %
29	b	Rate of Early Surgery for Femoral Intertrochanteric Fractures	67.0 %
30		Rate of Acute Prophylactic Antiemetic Administration after Cancer Chemotherapy with Cisplatin	72.0 %
31		Rate of Therapeutic Drug Monitoring for Anti-MRSA Administration	85.0 %
32	a	Rate of Implementation of Medication Management Guidance (for Facilities with Ward Pharmacy Services)	52.7 %
33		Rate of Early Nutritional Intervention for Critically Ill Patients in Intensive Care	17.7 %
34		PPI/H2RA Prescription Rate at Discharge for Patients on Aspirin	88.8 %